



Account Setup Failed

Account with pre-defined resources may fail during setup. When this occurs, the following message is displayed.

 **Recent Failed Accounts** ✕

It looks like some of your recent accounts were not set up correctly. See your account history for more information.

 [Show account history](#)


Click on "Show account history" to see the account that failed setup:

Home > My Accounts > My Account History

My Account History (43)

View a list of your previous sandbox accounts and requests ← Go Back

Search...

Lease ID	Account Template	Status	Costs	Started	Termination Date	Ever
7121be...619960	 Jupyter Notebook Lab	⊘ SETUP FAILED	\$0 USD <small>spent in total</small>	4 days ago	4 days ago	

Copy the "**Lease ID**" and contact the manager of the account type or the administrator of the platform for further investigation.

By default, administrators are also notified by e-mail when pre-provisioning of resources fail.

Revision #3

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