

End User Licence Agreement (EULA)

Sandbox Studio Software LTD
End User License Agreement (EULA)
Version: 1.0

Table of Contents

1. Parties and Product
2. License Grant and Scope
3. Key Definitions
4. Usage Restrictions
5. Intellectual Property Rights
6. Disclaimers and Liability
7. Support and Maintenance
8. Payments and Billing
9. Termination
10. Governing Law and Arbitration
11. Software Updates
12. Data Privacy and Security
13. Acceptance of Terms

1. Parties and Product

This End User License Agreement (“Agreement”) is between **Sandbox Studio Software LTD**, based in UK, (“Licensor”) and the organisation or individual accepting this agreement (“Licensee”). It governs the use of the **Sandbox Studio** software application, which automates the creation and management of temporary AWS accounts and runs within the Licensee’s own AWS account.

2. License Grant and Scope

- Annual subscription model per AWS account.
- First 3 managed AWS accounts are free.
- Sandbox Studio Software LTD reserves the right to adjust pricing or the free account policy at any time.
- Pricing tiers exist for general customers and educational institutions (addendum available).
- License is for internal use only—no third-party managed services permitted.

3. Key Definitions

- “Sandbox Studio”: The software application licensed under this Agreement.
- “AWS Account”: An individual cloud tenant managed using the software.
- “License Period”: The active duration of the license.
- “Effective Date”: Date when license begins.
- “Performance Data” / “Usage Data”: Information collected about how the software is used.

4. Usage Restrictions

Licensee shall not:

- Resell or offer the solution as a service.
- Reverse engineer or modify the software.
- Distribute or sublicense the software.
- Manage more AWS accounts than licensed.

5. Intellectual Property Rights

- Licensor retains ownership of the software and all rights therein.
- Licensee retains ownership of all data within their AWS environment.
- Licensor may collect required usage data for licensing and performance. Optional data collection for product improvement is subject to explicit consent.

6. Disclaimers and Liability

- Software is provided “AS IS” with no warranties.
- Licensee bears all responsibility for AWS consumption costs and operating the software within AWS.
- Cost control mechanisms (budget alerts, automated shutdowns) are provided on a best-effort basis due to AWS billing delays.
- Licensor’s liability is limited to the amount paid. No liability for indirect, incidental, or punitive damages or AWS overspend.

7. Support and Maintenance

- Uniform support level.
- Issues reported via online ticketing system.
- Initial response provided within 24 hours.

8. Payments and Billing

- All purchases made via AWS Marketplace.
- Billing is handled directly by AWS; Licensor is not responsible for transaction processing.

9. Termination

- Either party may terminate in case of material breach or non-payment.
- Upon termination, Licensee must delete all software components from AWS accounts.

10. Governing Law and Arbitration

- Agreement is governed by laws of the United Kingdom.
- Disputes shall be resolved through binding arbitration.

11. Software Updates

- Quarterly updates are planned but not guaranteed.
- Updates are included with the annual license fee.

12. Data Privacy and Security

- Licensor encrypts data it holds at rest and in transit.
- Licensor does not store customer AWS data or any billing/payment information.

13. Acceptance of Terms

- Licensee administrators must accept these terms during installation and via AWS Marketplace.
- Administrators may configure End User Terms of Service within the application for internal user acceptance.

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